

General Terms and Conditions

Restaurant Gonzalez, Zürich

General

The following General Terms and Conditions apply to events held at Restaurant Gonzalez, operated by A1 Gastro AG (hereinafter referred to as "Restaurant"). They form an integral part of every order placed by the organizer (hereinafter referred to as "Guest" or "Client"). By placing the order, the Guest confirms their acceptance of these terms and all applicable regulations and assumes liability for compliance by signing the agreement.

Website Information

This website contains information about products and services. Changes in prices, offerings, and technical specifications are reserved. All content on <https://restaurant-gonzalez.ch/> (e.g., product descriptions, images, etc.) is for general reference only and does not constitute guaranteed features unless explicitly stated otherwise.

The Restaurant strives to provide accurate, up-to-date, and complete information but assumes no liability. All offers on the website are non-binding and subject to change. Availability of listed products cannot be guaranteed.

Reservations

Reservations can be cancelled free of charge up to 24 hours before the event. For later cancellations, the Restaurant reserves the right to charge a fee of CHF 50.00 per reserved person (according to CO Art. 97). The scope of services is defined by the individual reservation. There is no entitlement to a specific table or room unless explicitly agreed upon.

Contract Basis

The basis for the agreement is the signed offer or a reservation confirmation. Later instructions such as schedules or organizational details become an integral part of the contract. Unilateral termination of the contract is not permitted. Subletting, transferring, or use for purposes other than agreed upon requires written consent from the Restaurant. Any third-party booker is jointly liable with the Client.

Group Events / Group Reservations

All group reservations are considered binding once a written contract is in place.

Provisional reservations are accepted for a maximum of 14 days.

For logistical reasons, for groups of 12 or more, a uniform or pre-agreed menu must be selected for all guests.

Cancellations

Cancellations must be made in writing. The following charges apply in case of cancellation (based on expected total revenue or agreed minimum consumption):

- Up to 4 weeks before the event: 25%
- 4 weeks to 14 days before the event: 50%
- 14 to 3 days before the event: 75%
- 3 days to 0 days before the event: 100%

The arrangement is calculated as the agreed services multiplied by the number of persons stated in the reservation confirmation.

The number of persons confirmed two days prior to the event is considered binding. If no menu is selected, a flat fee of CHF 50.00 per person will be charged.

Private Events

The following options are available for exclusive events:

- Restaurant: up to 70 guests
- Terrace (only in good weather): up to 80 guests

For private events covering the entire venue (indoors or outdoors), a minimum consumption is required, which depends on the day of the week and season. Details are available upon request.

Contract Termination by the Restaurant

The Restaurant reserves the right to terminate events at any time without providing justification, for example in the case of business disruption or force majeure. There is no right to compensation.

Prices

All prices are in Swiss Francs (CHF) and include statutory taxes.

Food and Beverages

Unless otherwise agreed, billing is based on actual consumption. Prices are determined by the Restaurant.

Insurance

The Client is responsible for adequately insuring any items brought to the venue. The Restaurant accepts no liability for personal property unless stored with a receipt (only managerial staff are authorized to issue receipts).

Liability

The Client is liable for all damages caused by themselves, their guests, or third parties engaged by them—regardless of fault. The Restaurant may require proof of insurance coverage.

Service Hours

Regular service hours end at 10:00 PM from Monday to Wednesday and at 11:00 PM from Thursday to Saturday. Extended hours will be charged based on effort or at a minimum of CHF 300.00 per additional hour. Waiting times exceeding 15 minutes beyond the agreed end time will also be billed.

Music & Nighttime Quiet

After 10:00 PM, noise in outdoor areas must be minimized to respect neighbors. The organizer is responsible for obtaining any necessary official permits and bears all associated costs or fines.

Order & Safety

The Restaurant may withdraw from reservations or terminate events if safety, order, or reputation is at risk—especially in cases of incomplete or incorrect information about the event.

Permits

Unless otherwise agreed, the Client is responsible for obtaining all required official permits.

Decorations

Decorations must be discussed with the Restaurant in advance. No damage may result, and all fire safety regulations must be observed. The Client is responsible for setup and dismantling costs.

Cleaning & Waste

Additional cleaning or waste disposal efforts due to excessive soiling will be charged.

Bringing Food & Beverages

Bringing your own food or drinks is only allowed with written consent. The Restaurant reserves the right to charge an appropriate fee/corkage.

Allergies & Special Requests

Menus are subject to change based on seasonal availability. Any food allergies or intolerances must be communicated before ordering.

Payment Terms

All prices are in CHF including VAT. Accepted payment methods include cash, debit, and credit cards. A deposit is required for group events. In case of late payment, the Restaurant is entitled to terminate the contract. Prices confirmed at booking apply.

Bringing Food / Animals

Outside food and drink may not be consumed on-site. Dogs are permitted but must be supervised. The owner is liable for any damages caused by animals.

Lost Property

Lost property is kept for one month and then discarded.

Jurisdiction / Law

Swiss law applies exclusively, excluding the UN Sales Convention (CISG). Jurisdiction is Zurich, unless otherwise required by law. The Restaurant reserves the right to amend the GTC at any time.